



# Golden Refrigerant Exchange

Technical and Safety Bulletin  
11/2023

## Counterfeit/Illegal Recovery Cylinders

These cylinders are being sold online through Amazon, Ebay and other market places. These cylinders have now appeared in exchange shipments. They are dangerous, illegal for refrigerant transporting by freight, companies, inner branch trucks or contractor service vehicles.

Ways to Identify-

- Collar of cylinder is blank
- No DOT markings
- No weights or volume information
- It would be best to refuse the cylinder and tell the customer that they need to transfer into a legitimate DOT cylinder before it can be accepted.
- If a non-compliant cylinder does make it passed the counter and into your exchange order, we will replace with a proper DOT recovery cylinder. (*the replacement will be made at no extra cost*).
- For question, please contact John Noss at [sales@goldenrefrigerant.com](mailto:sales@goldenrefrigerant.com) or 800.292.6911 x2

